



# When it comes to international shipping, we're fluent

The world is our marketplace, and today, business is more global than ever before. That's just as true for small manufacturing companies as it is for large multinational firms. We understand that each needs a shipping solution at a competitive price and consistent transit time across every border and time zone. EFW does all this and more. From air carriers to ocean liners to customs checkpoints, our international logistics expertise—along with a strategic global partner network—ensures swift, secure travel.

## END-TO-END INTERNATIONAL SERVICES

- Complete supply-chain solutions provider
- Seamless handling of shipments with single invoicing
- Complete tracking from beginning to end
- Wide network of carriers and strategic partners
- Operational single point of contact
- Documentation preparation
- Export declaration/AES process and licenses
- Consular preparation
- Letter-of-credit processing
- Distribution and global warehousing
- Automatic shipment status updates
- Purchase order management

## INTERNATIONAL AIR FREIGHT SERVICES

- Strategically stationed partners around the world
- Expedited air travel available via priority air, economy air, and air charter
- Cost-effective economy shipping by air
- Air charter services when delivery timelines and airline departures don't align

## OCEAN FREIGHT SERVICES

- Full-container load (FCL)
- Less-than-container load (LCL)
- Inland freight
- Priority unloading

## CUSTOMS BROKERAGE SERVICES

- Licensed U.S. customs broker
- Full complement of U.S. customs services for foreign and U.S. customers
- Technical issue resolution
- Single invoicing for transportation and brokerage services
- Classification/commodity review to identify savings opportunities
- Cross-border clearance from Mexico and Canada
- Remote-location filing (single-source entry of multiple ports)
- Import security filing
- Assistance with U.S. customs service issues, such as C-TPAT certification

## BORDER SERVICES

- Licensed as a U.S. customs broker
- Cross-border transportation expertise
- Cross-border strategic partners
- Bilingual staff
- Security enforcement
- Customs compliance

## ADDITIONAL RESOURCES

- Documentation preparation
- Export declaration/AES process and licenses
- Consular preparation
- Letter-of-credit processing
- Distribution and global warehousing
- Automatic shipment status updates
- Purchase order management

## The EFW Experience

At EFW, the golden rule is our guiding principle. We've worked hard to create an environment that treats our clients, partners, and each other the way we would want to be treated. The EFW Experience is why our Net Promoter Score (NPS) remains high, why our relationships with our partners are strong and steadfast, and why our customers recommend us time and time again. To put it simply, it's about caring—every day, every step of the way.

### The EFW Experience is our:

#### CAPACITY

We've partnered with 10,000+ carriers to bring you the capacity and choice you need. Our connection to our parent company, Estes Express Lines, brings you access to 230+ terminal locations, 27,000+ trailers, and 8,000+ drivers. Through EFW Warehousing, EFW's full-service warehousing network, we provide our customers with over 2.78 million square feet of directly managed warehousing space and access to an extensive warehousing network across the United States.

#### LONGEVITY

When you're in the shipping business, stability is key, and that includes financial stability. Since we were founded in 2003, we've grown every year—expanding our network to deliver better solutions to the customers we serve.

#### REPUTATION

Our business is backed by a full range of accreditations and recognized with a wide array of business awards. To ensure industry-leading levels of client satisfaction and loyalty, we've implemented a formal Net Promoter Program and developed a team solely dedicated to the EFW Experience, which includes reputation management. We use the data collected to drive continuous improvement and elevation of service.

#### PROCESS

The EFW process enables us to bring customers the most optimal solution for their needs. From discovery to design and implementation to in-depth reviews, we work hard to exceed expectations every time.

Let's work together.

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