



Unmatched capacity, from truck to charter

You need to get from Point A to Point B as quickly and efficiently as possible, and you don't want to get bogged down with logistics. We get it, and we can help. EFW's hybrid model lets us offer you customized solutions that go far beyond those of a standard freight-forwarding company. With a coast-to-coast network of carriers and the fleet power of Estes Express Lines—our parent company—we deliver unmatched levels of security, capacity, and value.

Whether you need cross-dock or warehousing, air charter or exclusive use, we'll connect you to a customized combination of services that get the job done. And, as part of the EFW Experience, we'll go above and beyond to make sure you're satisfied every step of the way.

Our domestic solutions include:

EXPEDITED SERVICES

- Next flight out
- Ground expedite
- Air charter
- Next-day
- Second-day
- Time/day specific
- Mass distributions/simultaneous deliveries
- Exclusive use

SPECIALIZED SERVICES

- Dangerous goods
- Crating and packaging
- Liftgate
- Multi-driver delivery
- Consolidations and deconsolidations
- Reverse logistics
- In-transit upgrades/intercepts
- No size limitations
- Large-project rollouts
- Hand carry (onboard courier)
- Warehousing
- Cross-dock
- High value
- White glove delivery

The EFW Experience

At EFW, the golden rule is our guiding principle. We've worked hard to create an environment that treats our clients, partners, and each other the way we would want to be treated. The EFW Experience is why our Net Promoter Score (NPS) remains high, why our relationships with our partners are strong and steadfast, and why our customers recommend us time and time again. To put it simply, it's about caring—every day, every step of the way.

The EFW Experience is our:

CAPACITY

We've partnered with 10,000+ carriers to bring you the capacity and choice you need. Our connection to our parent company, Estes Express Lines, brings you access to 230+ terminal locations, 27,000+ trailers, and 8,000+ drivers. Through EFW Warehousing, EFW's full-service warehousing network, we provide our customers with over 2.78 million square feet of directly managed warehousing space and access to an extensive warehousing network across the United States.

LONGEVITY

When you're in the shipping business, stability is key, and that includes financial stability. Since we were founded in 2003, we've grown every year—expanding our network to deliver better solutions to the customers we serve.

REPUTATION

Our business is backed by a full range of accreditations and recognized with a wide array of business awards. To ensure industry-leading levels of client satisfaction and loyalty, we've implemented a formal Net Promoter Program and developed a team solely dedicated to the EFW Experience, which includes reputation management. We use the data collected to drive continuous improvement and elevation of service.

PROCESS

The EFW process enables us to bring customers the most optimal solution for their needs. From discovery to design and implementation to in-depth reviews, we work hard to exceed expectations every time.

Let's work together.

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