



Estes Forwarding Worldwide, LLC  
**Freight Loss or Damage Claim Form**  
 Electronically Fillable

EFW Waybill: \_\_\_\_\_ Date of Shipment: \_\_\_\_\_

Date of Claim: \_\_\_\_\_

Claimant's Reference No: \_\_\_\_\_

Claimant's Email: \_\_\_\_\_

**MAIL TO:** Estes Forwarding Worldwide, LLC  
 Attn: Cargo Claims Department  
 Post Office Box 26206  
 Richmond, VA 23260

Email: EFWClaims@EFWnow.com  
 Phone: 804-495-4375  
 Fax: 804-233-4798

Commodity Lost or Damaged	Itemized Weight	Quantity of Pieces	Describe Damage or State if Item was Lost/Short	Itemized Value
<b>TOTAL</b>				

Notification of loss or damage was given to: \_\_\_\_\_

At \_\_\_\_\_ On \_\_\_\_\_ By \_\_\_\_\_  
PLACE DATE METHOD: PHONE / EMAIL / OTHER

Attach original copy of the following supporting documents:

1. EFW Waybill or Invoice for Shipment
2. Paid Freight Bill
3. Itemized Invoice for Cost of Freight
4. Itemized Invoice for Repair of Freight
5. Details of the Nature/Extent of the Loss or Damage
6. Documentation Showing Weight of Freight
7. Pictures of Damaged Freight—Inner and Outer Packaging
8. Shipper's Bill of Lading (BOL)

\_\_\_\_\_  
COMPANY NAME

\_\_\_\_\_  
STREET ADDRESS

\_\_\_\_\_  
CITY STATE ZIP

\_\_\_\_\_  
PHONE NUMBER FAX NUMBER

\_\_\_\_\_  
PRINTED NAME & SIGNATURE OF CLAIMANT DATE

\_\_\_\_\_  
JOB TITLE OF CLAIMANT

All domestic claims must be filed within 9 months of date of delivery carrier has 120 days in which to conclude from date claim is received. "You must retain all salvage, which includes the freight the claim is predicated on, in addition to the exterior packaging and inner packing used to ship the freight on damage or delay claims until disposition of the claim is known."

THE ABOVE CLAIMANT MUST BE AN AUTHORIZED COMPANY REPRESENTATIVE  
 (PLEASE USE ONLY ONE METHOD TO TRANSMIT THE CLAIM TO EFW'S CLAIMS DEPARTMENT.)  
 I CERTIFY THAT THE ABOVE STATEMENT OF FACTS ARE CORRECT TO THE BEST OF MY KNOWLEDGE:

