

## Estes Forwarding Worldwide Accessorial Guide

1. All rates are, unless otherwise specified, door-to-door in areas A through C of the Air Cargo Incorporated (ACI) Guide.
  - Service to areas beyond area C may be charged an additional pickup and/or delivery charge of \$2.35 per mile subject to a \$50.00 minimum. Service to these areas may require an additional day of transit.
2. Normal pickup and delivery service parameters are Monday through Friday between 8:00 and 17:00. Pickups made after 17:00 will default to the next lowest service level unless a special is authorized.
3. An oversize surcharge of 50% of the applicable tariff may apply for any freight that due to size, weight, pick-up time or service restriction cannot move on a commercial carrier and must move on a cargo carrier. Oversized freight is defined as any air shipment with dimensions greater than 48 inches in length or 48 inches in width or 34 inches in height, girth greater than 90 inches and/or a single shipping unit weighing over 250 pounds that cannot be broken down. Oversize freight will be subject to a dimensional factor of 166. Any international shipments will be subject to a dimensional factor of 139.
4. The following partial list of accessorial surcharges is applicable if services are so requested and/or required:
 

• Appointment Pickup/Delivery Fee	\$12.00
• Attempted Pickup (Points A - C)	\$50.00 Minimum or \$0.07/cwt
• Attempted Pickup/Deliveries areas D and Beyond	\$75.00 Minimum or \$2.35/mile
• Convention Center/Hotel Pickup/Delivery	\$75.00 Minimum or \$0.15/lb
• Declared Value	See Service Conditions Policy
• Debris Removal	Call For Estimate
• Detention	\$20.00/per 15 minute increments, first 15 minutes free
• Hazardous Materials/Dangerous Goods	\$75.00 per UN number
• Inside Pickup/Delivery	\$15.00 Minimum or \$5.00/cwt
• Island Pickup/Delivery Requiring Ferry Service/ Nantucket	
◦ 02807, 06390, 11964, 11985, 43436, 43434, 43438, 02554, 02564, 02584	\$125.00 Minimum or \$0.10/lb
• Las Vegas Convention Center and Sands Convention Center	\$150.00 Minimum or \$.20/lb
• Liftgate Service (36"-42" platform) and pallet jack	\$50.00 per pickup/delivery
• Limited Access Pickup/Delivery Fee*	\$65.00 per pickup/delivery
* Limited Access includes the Following:	
◦ Churches	
◦ Hotel Pickup/Delivery (Non Convention)	
◦ Commercial establishments not open to the walk in public during normal business hours	
◦ Container Freight Station	
◦ Construction sites	
◦ Military Installation Fee	
◦ Fairs, Carnivals	
◦ Individual (mini) storage units	
◦ Prisons	
◦ Schools, Universities, Campuses, Hospitals	
◦ Other non-commercial locations	
◦ Mine sites	
• Mall Pickup/Delivery	\$25.00 Minimum or \$0.10/lb
• Martha's Vineyard	
◦ 02535, 02539, 02552, 02568, 02573, 02575	\$90.00 Minimum or \$0.10/lb
• Packing/Crating	Call For Estimate



- Proof of Delivery Hard Copy \$10.00 if before invoice(s) sent out
  - Re-delivery Service \$30.00 plus any applicable delivery rate for area
  - Residential Pickup /Delivery \$50.00
  - Saturday Pickup/Delivery – All Hours \$95.00 Minimum or \$0.15/lb
  - Service Guarantee \$50.00 Minimum or 25% surcharge on Quoted Rates
  - Special Pickup/Delivery\*\*
    - Monday thru Friday – 8:00 to 17:00 \$50.00
    - Monday thru Friday – 17:01 to 7:59 \$100.00
  - Storage \$25.00 Minimum or \$0.10/Pound/Day, per pallet
  - Sunday – Pickup/Delivery – All Hours \$125.00 Minimum or \$0.15/lb
  - National Holidays – Pickup/Delivery – All Hours \$150.00 Minimum or \$0.20/lb
  - TSA Security Fee \$15.00 Minimum or \$0.06/lb
  - Tax Preparation (SJU) \$20.00
  - 2<sup>nd</sup> Man for Pickup/Delivery \$50.00 per hour or fraction thereof
  - Virgin Island Tax Preparation Fee \$20.00
5. Estes Forwarding Worldwide’s liability will be \$50.00 or \$0.50 per pound, whichever is less, on domestic shipments and will be limited to, depending on the applicable regime, 17 special drawing rights per kilogram or 250 French gold francs per kilogram, converted into national currency under applicable law, on international shipments. Estes Forwarding Worldwide’s liability is never to exceed the actual value of the goods.
  6. Transportation charges will be based on the greater of the actual or dimensional weight. Dimensional weight will be calculated by multiplying length x width x height, in inches, of the shipping unit(s) divided by the applicable dimensional factor.
  7. Fuel surcharges may apply current at the time of shipment. The fuel surcharge is based on current market conditions and Department of Energy’s (DOE) Energy Information Administration Index for the average cost of fuel. For information on the current Estes Forwarding Worldwide fuel surcharge please contact (855) 433 9669.
  8. IACSSP: Indirect Air Carrier Standard Security Program – EFW is a certified participant in compliance with the US Department of Transportation and Security Administration.
  9. Payment Terms: Charges are net due within 30 days upon receipt. All freight bills not meeting payment terms will receive a late payment penalty of 3% of the total invoiced amount.
  10. EFW shall not be held responsible for any delay or failure in performance of any part of this agreement or related terms and conditions on the EFW Waybill to the extent that such delay or any act of God, severe weather, public enemy, public authority, strikes, riots or act(s) of war causes failure.
  11. This list of accessorial charges is not intended to be all inclusive of the service that Estes Forwarding Worldwide offers, nor of the charges for said services. Please call you regional Estes Forwarding Worldwide office or Estes Forwarding Worldwide Corporate office toll free at (855) 433 9669 if you have any questions about our rates and/or services.
  12. \*\*Normal Pickup and delivery service parameters are Monday through Friday between 08:00 to 17:00. Special pickup/delivery service is defined as an expedited pickup and/or delivery performed outside the time that normal pickup/delivery would be made in the course of the regularly scheduled route in order to meet service requirements. Pickup/delivery performed Monday through Friday between the hours of 17:01 and 07:59 or Saturday, Sunday and national holidays will also incur special charges.