

ESTES FORWARDING WORLDWIDE, LLC

24/7/365

Today's business
environment
requires
relationships
beyond just
transactions.

After all,
computers and
vehicles don't
care how...or even
if...your shipment
arrives. People do.
Our people do.



BETTER LOGISTICS — DESIGNED FROM THE GROUND UP

The global marketplace relies on precise logistics, and EFW has been designed specifically to be the better solution for that ever-increasing demand.

EFW's powerful business model is built upon providing our clients the best combination of service and value. Not only do our people take that responsibility seriously, but our hybrid structure empowers us to bring perfect solutions together. We understand your business is unique and our blended solution allows us not to be limited to a single transportation company.

Your relationship with EFW simplifies your supply chain because of our comprehensive array of services. We are proud to provide you an immense network of pre-screened contracted carriers in addition to our direct access to Estes Express Lines' vast fleet. We not only deliver extraordinary flexibility and affordable pricing, but also an array of specialized solutions that we create for you. Your logistics solution is just one call away with EFW.

We listened to our customers' needs for truly specialized expertise, so we created vertical market teams to provide the customization

and flexibility that your business requires, far beyond asset-based solutions. From the time-critical requirements of automotive OEMs to the complex logistics and security needs of government agencies, our highly-trained experts will handle the specialized requirements of the most demanding industries.

To ensure reliability and consistency, EFW has 100% company-owned stations — all of them ready to demonstrate our commitment to quality service. Our stations provide consistent, dependable processes to deliver you and your customer an unmatched experience. Our centralized Control Tower model lets us effectively ensure quality from pickup to delivery. You receive 24/7/365 EFW team support and real time information that you and your customer can count on.

All of this is supported by Estes Express Lines' 85 years of experience and their extensive nationwide footprint. When you need a logistics company with the perfect equation of customer focus, vertical market expertise, scalability and flexibility — EFW is your logistics solution.

EFW DELIVERING

OPTIONS

DOMESTIC SERVICES

- Charter
- Next Day & Second Day Air
- Next Flight Out
- Economy
- E-Commerce
- Expedited Ground
- Managed Transportation
- PO Management/Warehousing
- Retail Distribution
- Supply Chain Solution
- Tradeshow
- White Glove (Residential and Business)

GLOBAL SERVICES

- Air
- Cross-border
- Ocean (FCL and LCL)
- Remote Filing

TRUCKLOAD BROKERAGE

- Drop-Trailers
- Dry Van
- Flatbed
- Intermodal
- Expedited Team Service
- Refrigerated Vans

EXHIBIT SERVICES

ts|PLUS SERVICE

- Enhanced Liability
- Free Storage Between Events
- Guaranteed On Time
- No Wait Time Charges

ts|SAVER SERVICE

- Complete Document Preparation
- Fuel Surcharge Included
- Low Base Rate
- Proactive Tracking Updates

SPECIALIZED SERVICES

- Air-Ride/Blanket Wrap
- Crating And Packaging
- Full Paperwork Preparation
- In-Transit Proactive Tracking Emails

HomeNOW SERVICES

FIRST SERVICE

- To the door – “Curbside”

LIFESTYLE SERVICE

- Inside the door – “Threshold”
- One-Man or Two-Man service

PLUS SERVICE

- Room of Choice – “White Glove”
- Unpacking and removal of packing material
- Minor preparation, light assembly or setup

ADDITIONAL SERVICES

- Automated appointment reminders
- Automated email status updates with final delivery window estimate
- Online appointment setting
- Online shipment tracking
- Service upgrade signature capture

GOVERNMENT SERVICES

STANDARD SERVICES

- Pick up and Delivery — To and From DOD and Federal Agency Installations
- Next Flight Out/Emergency Shipments
- Domestic Next Day and Second Day Air
- Expedited Ground
- Disaster Relief
- Managed Transportation
- PO Management/Warehousing
- Supply Chain Solutions
- Truckload Services (Dry Van, Flatbed, RGN, and Most Special Equipment)

GLOBAL SERVICES

- Air
- Cross-border
- Ocean (FCL and LCL)
- Remote Filing

CERTIFICATIONS/AFFILIATIONS

- CCR & ORCA Registered
- CRAF: Civil Reserve Air Fleet
- C-TPAT Certified
- GSA Approved Transportation Services Provider
- IATA Member/Endorsed Agent
- IAC
- Licensed Customs Broker
- NVOCC (FMC 022151NF)
- SmartWay

TECHNOLOGY

- Appointment Scheduler
- EDI
- IVR (Interactive Voice Response)
- MyEFW
- RateNOW (Online Rating Tool)

EFW CORE ABILITIES

DEPENDABLE

In a world where commerce is the universal language, EFW is a better shipping solution for today's business. Our teams of committed employees deliver consistent, reliable services, regardless of your destination, shipping volume or handling requirements.

DOMESTIC — NORTH AMERICAN COVERAGE

Our people, our hybrid structure and our network of company-owned stations and resources throughout the United States can handle all kinds of opportunities. Whether it's economy, expedited or white glove — shipped by ground or air — we can coordinate your domestic delivery.

GLOBAL — DELIVERING COMPREHENSIVE SERVICES

Now you are equipped with total flexibility of any combination of air, ocean and ground transportation for any destination, any volume, any handling. Through our in-house customs brokers we are able to be your one-stop global logistics provider.

TRUCKLOAD — A BIGGER NETWORK MEANS BETTER SERVICE

Our extensive truckload network capacity and customer service teams deliver you access to our network of truckload providers, with everything from dry vans, refrigerated trucks, and flatbeds to specialized equipment you may need. It's a system designed to make you faster and more competitive, with flexibility, low rates, 24-hour support and door-to-door service.

AND SO MUCH MORE

Door-to-door, dock-to-dock, domestic or global, the EFW blended model creates the perfect equation of flexibility and scalability for all your logistical needs. Everything we do for your business...from the dedicated teams, SOPs, pricing, and even the way we answer the phone...helps create the best experience for your customers.

EXPERTISE FOR VERTICAL MARKETS

TEAMS

Today, many clients need customization, flexibility and vertical expertise. Below are just some of the service-focused vertical markets where our highly trained experts excel.

AUTOMOTIVE OEM

Automotive manufacturing is complex and time-sensitive, so we move every critical piece to meet or exceed service. Clients depend on us to provide clear communication and data at every step during the transit process.

EXHIBITS

Our record of flawless deliveries will ensure that your trade show is a success. We know that "the show must go on," and you can count on EFW to see that everything is in place.

GOVERNMENT

We'll help you meet your critical mission — no matter how obscure the destination, how challenging the logistics or how sensitive the cargo. We are dutiful to the existing regulations, and have extensive experience with the most exacting government entities. Our past performance demonstrates EFW's scalability in meeting the most rigorous government parameters and mission.

HEALTH SERVICES

With expensive and highly technical medical equipment, our service goes beyond timely shipping. We find ourselves installing in clean rooms, labs and diagnostic facilities with service that can be tailored to the most critical specifications.

HIGH TECHNOLOGY

We truly stand out in the last mile, where our specialized partners are focused on technology and understand the requirements of your fragile, high value equipment and what it takes to minimize the risks. Additionally, we have flexible insurance options, so you're assured your investment has been protected.

PROJECT BASED LOGISTICS

This team supports your logistics needs for hotel refreshes, construction projects, reverse logistics, rollouts, restaurant builds, and regional support for disaster recovery — we step in right after materials are purchased, and take the process from there. EFW can put a team on site, take responsibility for production, find docks and storage space, and set up transportation and distribution — taking the complexity out of challenging logistics.

HomeNOWSM

Retailers depend on EFW as a leader in the industry for delivering heavy and bulky shipments to their customers. This is because we designed HomeNOW to be flexible in ALL aspects of the retail supply chain. So if you and your customers depend on choices like confirmed flexible delivery, no signature required, removal of packaging, white glove assembly service and guaranteed customer satisfaction — then EFW is your next call.

RETAIL

When you have a store reset, refresh, roll out, peak period surge or grand opening, we're there to make sure it all goes off without a hitch. The EFW retail team specializes in delivering time sensitive and high value products with an understanding of the intricacies and obligations of retailers.



OUR STATIONS ARE HERE TO HELP

CORPORATE OFFICE
 804-205-5907 Local
 855-433-9669 Toll Free
 804-230-4605 Fax
 EFWinfo@EFWnow.com

ARIZONA—PHX
 602-456-5859 Local
 804-495-3888 Fax
 EFWphx@EFWnow.com

CALIFORNIA—LAX
 562-444-6080 Local
 877-380-3399 Toll Free
 804-230-4605 Fax
 EFWlax@EFWnow.com

CALIFORNIA—SFO
 650-745-3131 Local
 877-354-3399 Toll Free
 650-952-3479 Fax
 EFWsfo@EFWnow.com

EXHIBIT SERVICES—EXH
 704-435-8706 Local
 888-475-EXPO (3976) Toll Free
 704-435-8883 Fax
 Exhibit@EFWnow.com

GEORGIA—ATL
 404-891-1672 Local
 855-339-2851 Toll Free
 404-382-5446 Fax
 EFWatl@EFWnow.com

ILLINOIS—ORD
 312-508-4920 Local
 877-351-3399 Toll Free
 847-718-0157 Fax
 EFWord@EFWnow.com

NEW YORK—JFK
 718-362-8079 Local
 877-352-3399 Toll Free
 718-553-2769 Fax
 EFWjfk@EFWnow.com

PENNSYLVANIA—MDT
 717-902-9400 Local
 855-227-0381 Toll Free
 717-944-7695 Fax
 EFWmdt@EFWnow.com

TEXAS—DFW
 817-310-3394 Local
 877-370-3399 Toll Free
 817-717-3744 Fax
 EFWdfw@EFWnow.com

TEXAS—IAH
 713-523-0111 Local
 EFWiah@EFWnow.com

TRUCKLOAD—PHL
 804-495-4490 Direct
 877-474-5623 Toll Free
 804-200-4265 Fax
 EFWtruckrates@EFWnow.com

TRUCKLOAD—JAX
 804-495-4510 Direct
 877-474-5623 Toll Free
 804-200-4265 Fax
 EFWtruckrates@EFWnow.com

**Domestic: 855-433-9669
 Option 1**

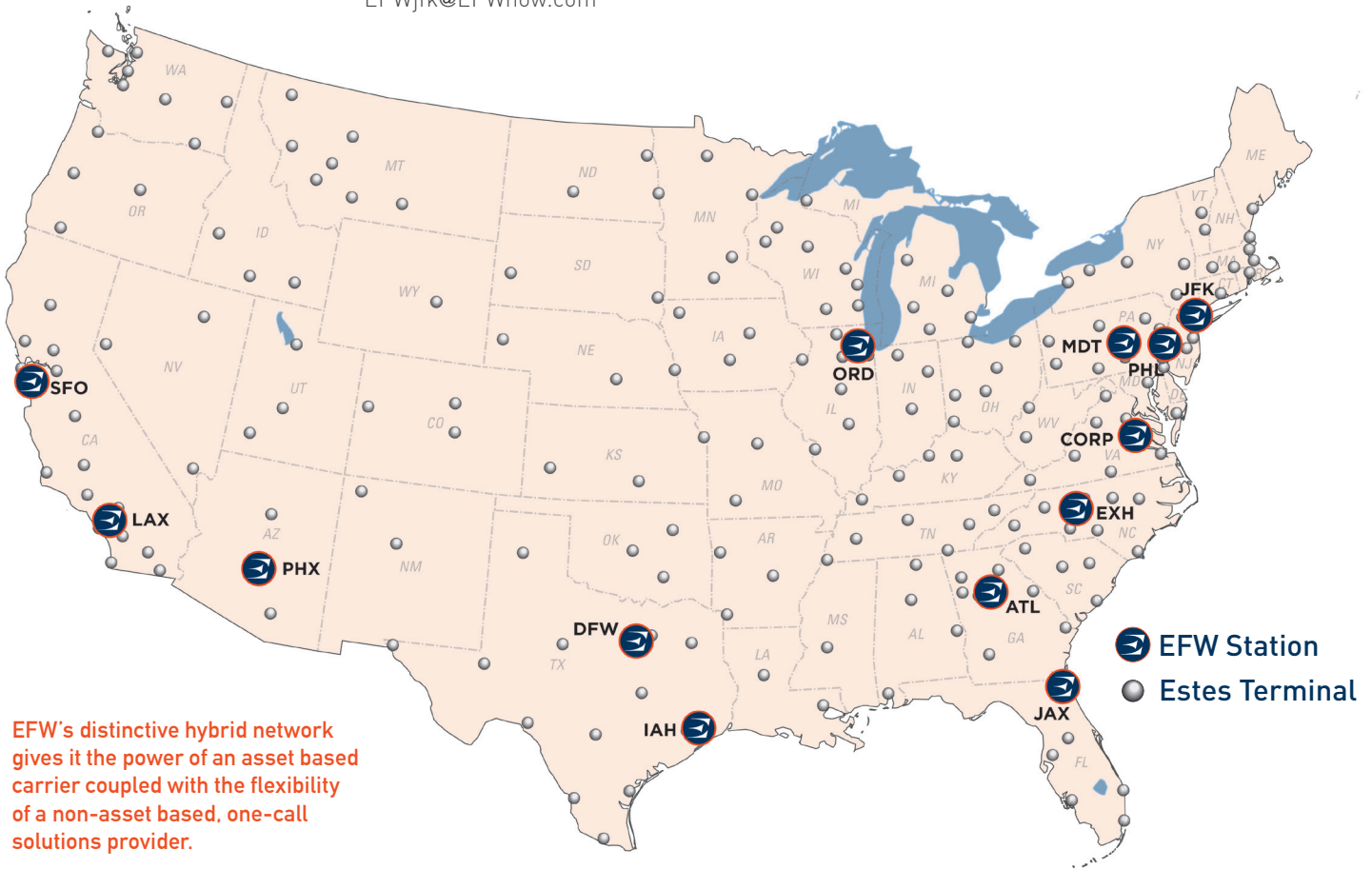
**Global: 855-433-9669
 Option 2**

Exhibits: 888-475-3976

Government: 804-495-4581

Retail: 855-533-9669

Truckload: 877-474-5623



EFW's distinctive hybrid network gives it the power of an asset based carrier coupled with the flexibility of a non-asset based, one-call solutions provider.



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855-433-9669

PRESS 1: DOMESTIC SERVICES
 PRESS 2: GLOBAL SERVICES
 PRESS 3: TRUCKLOAD SERVICES
 PRESS 4: EXHIBIT SERVICES

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